

To whom it may concern:

My husband and I chose the interventionist, Ian Cunningham at the Cunningham Intervention Services INC when we finally came to the realization that we couldn't help our son any more ourselves, but that our son needed outside help to be convinced to enter a rehabilitation facility, where he would get the best help he needed. In our search for the right person to help our son, we spoke to a number of interventionists and got their views and input into how they would handle our situation. Many had similar strategies, but in talking to Ian we decided he was the best person for the job. We were in touch with Ian over a period of days, while we questioned and wondered how to best and most successfully approach our son. A great quality we found in Ian was his persistence. He spoke at length with us on the phone and we never got the impression that he had to hang up or that we were talking too long. He made us feel as if our situation with our son was his top priority and that he was going to do all he could to make the intervention successful. Ian also made himself available at any time - day or night. Also, whenever we called with concerns and questions that had occurred to us after the fact, Ian always answered the phone, and if, for some reason, he couldn't pick up right at that moment, he returned our call almost immediately. Ian gave us a sense of peace and reassurance that the intervention would go well. Of course, we had never gone through an intervention before (and only saw what happened on TV), so we were quite apprehensive as to how well it ultimately would work out. But, Ian's calm demeanor, professionalism, knowledge, and confidence convinced us that Ian was the person for our son's intervention. Everything was planned out in advance as to exactly how the procedure would be carried out. The day of the intervention caused extreme anxiety in all of our friends and family, who were participating. That anxiety was there, of course, because none of us knew how our son would react, however, Ian was calm and helped to keep all of us calm as well. Also, because Ian had everything planned out in advance - the written letters we were to read, even the seating arrangement, and order of the letters to be read - gave a sense of control and order to the situation. During the intervention, Ian was in charge and kept things moving. It was one of the most emotional days of our lives, but when it was over, our son admitted before all of us that he had a serious problem and then he agreed to go to a rehab facility. Two hours later, Ian was on his way escorting our son to the facility we had chosen. I would like to add that our son very easily related to Ian. We were glad to have chosen someone close to our son's age. We feel that was another important aspect in our choosing Ian as the interventionist. Overall, it was a great experience, and we highly recommend Ian Cunningham. He knows what he's doing and he can be trusted. Remember, the life of your loved one is at stake. Ian is the interventionist to help you. Lou and Betty Rehrig