

Letter of Recommendation for Cunningham Intervention Services (CIS)

After a year of escalating drug and alcohol use we finally convinced our 20 year old son to enter into a treatment center. He had been hospitalized three times during the year for trauma suffered after days of partying and psychotic episodes. He was admitted to an acute hospital program where he began to stabilize. A few days into the hospital stay his therapist told us to find another facility for longer term care. We quickly researched other addiction and behavioral health treatment centers and decided on a wilderness therapy program in Utah. The therapists at the hospital recommended that we hire a transport service to get him to Utah so he wouldn't try to refuse to go. The hospital recommended a number of services but after a few phone calls we decided to go with ICS.

I contacted ICS and explained that we would need to move our son as soon as he was accepted into the wilderness program. I first spoke to ICS on a Thursday and by the next Tuesday ICS was transporting my son to Utah. You must keep in mind that no facility does patient screening on the weekends so we didn't know if our son was accepted until Monday. Within one business day ICS arranged all the transportation and other travel needs. Ian spoke with our son in advance to provide support, reassurance and to develop a level of trust. ICS was on a flight that same evening to Arizona so they could move our son early Tuesday morning. Remarkably everything went as planned with no issues.

We picked ICS for the most part because of Ian. We felt our son would feel most comfortable with him and hopefully even feel some relief simply speaking with Ian after being in and out of clinical settings. I am a frequent business traveler and understand what it takes to make something like this happen and Ian handled everything with professionalism and integrity. In a time of crisis it is good to know that there is a service like ICS and a person behind the company like Ian. We hope no one ever has to experience what we did with our son but recommend ICS for your transport needs.

Our son is doing extremely well in the wilderness program and we are hopeful with some additional support through a transitional living program he will return to a normal and productive life.

Chicago Area Family